

Intellect

The True Digital Platform for Banking and Insurance

FY 15 Annual Results 27th April 2015

The Opportunity

DIGITALIS BIG and Real

What true Digital means especially in Banking and Insurance



True Digital Means Digital 360. Digital Out – Customer facing and Digital In –
 Connecting all customer journeys to fragmented processes.

Digital Out

- Digital out is not just mobile. Its about customer push to customer Addiction for your services. Its about Same experience at all touch points (Branch, Advisor, Online, Mobile and Call centers).
- Its about authentication, entitlements and security delivered in customer friendly manner.
- Its about 'One technology' delivering all applications

Digital in

- Digital In is not Process digitisation. Its about making all internal processes subordinate to Customer journeys.
- Its about keeping customer in the center and then connecting Business services such as Rates, Fees, Accounting, Exceptions around him.
- Its about designing the complete digital work place by connecting Policies, Rules, Processes with business services as desired by the customer being in the center.
- Its about responsiveness to exceptions and reconciliations
- Its about regulatory and risk management starting from KYC, AML, Basel 3 reporting embedded into it.

What does Digital banking promise to Retail Banks?

Substantial saves in Operation costs

- Branches can gain upto 15% more efficiency. This translates into deploying 500 extra Customer Relationship Managers for 500 branch bank or saving upto 25 million\$\$ costs (1 FTE = 50KUSD per annum)
- The loan origination can move from 15 days approval cycle to less than 4 hour cycle. This translates into accelerating loan disbursements and growing the asset portfolio by 12%.
- The 'Save and Resume' true omnichannel solution can increase number of transactions by over 18%.
- Financial Advisory platform on IPAD can improve the productivity of each financial advisor by 20% It means he can handle 20% more relationships with enhanced ease. This can translate to a Bank of having \$500 min size to increae the portfolio to \$600 Min dollar without increasing costs.
- Central Banks with digital technology can have faster turnaround time for participating banks and public. T+1 settlement enables higher money flow in the economy.
- Digital Collect platform can reduce Non performing assets by atleast 30 to 50%. Thus potential savings in millions of dollars.

Besides above mentioned saves, banks gain substantial Market share. Digital Banks will increase the gap between customer share of wallet between consistent digital technology vs inconsistent digital technologies.

What does Digital Banking promise to the Corporate Banking Customer

Digital delivers Promise of 'Principal Bank' for the corporates.

"Typical Corporates do 80% transactions with Principal Bank while remaining 20% is split over more than 2 to 3 banks, thus substantially increasing the fee based income for the bank."

Elements of Digital Corporate Bank

- Digital Customer Onboarding Cycle time reduction and saves
- Digital Payments (CBX) increase in the fee income between 20 to 30%.
- Digital Funds Control Hub
- Digital Liquidity Management
- Digital Trade Supply Chain Finance
- Digital Collections

Where Digital delivers value to Capital Markets

- Digital treasury with all the asset classes and integrated Front mid and back office helps in breaking the liquidity silos and creates potential to improve returns by 15-20 basis points.
- Active Risk Management with intraday liquidity management helps in reducing liquidity risk thus leaving more capital available in the hands of treasurer to deploy as well as ensuring Basel 3 compliance.
- Integrated funds and custody drives higher funds efficiency by 15% due to non fragmentation of data.

Where Digital delivers value to Insurance companies

- Digital Distribution helps Life companies tackle their growth challenge by enabling
 Direct to Consumer channel, and enhancing customer and agent engagement in sales process
- Underwriting solutions help P&C carriers improve margins upto 5% through provision of better risk information, filtering bad risks and process improvements
- Claims solutions help Life Carriers improve customer experience, reduce claims processing and settlement costs via reduced leakage and fraud

How are we capturing Digital Opportunity thru various products?

What are the opportunities in Retail Banking Space - iGCB

- RBX True Omni Channel Retail Banking Exchange(Branch, Online, Mobile)
- FABX Financial Advisory Exchange
- Digital Core 360 The complete App based core technology
- Digital Lending Integrated Retail, SME and corporate lending with LOS and collect
- Digital Central Bank Totally integrated Central banking Core system
- Credit Card and Digital wallet



What are the opportunities in Corporate banking space - iGTB

- Digital 256 App based omni channel Corporate banking Exchange (CBX)
- Cash Global payments and Liquidity
- Risk Customer Onboarding, Funds Control Hub, real time exception mgmt,
- Digital Trade/ Supply Chain

What are the opportunities in Risk and Treasury Management space - iRTM

- Digital Treasury One treasury for front mid back office with integrated risk management and all asset classes.
- Funds management and Custody
- Digital Liquidity Risk Management, Basel 3 compliant with active risk visualisation.

What are the market opportunities in Insurance space - iSEEC

- Digital Distribution : Sell and service anywhere, anytime
 - The ONLY integrated Multi channel, Multi platform, with continuous experience
 - State of the art technology, being adopted by one of the top brand names in North America
- Underwriting Solutions : Smarter Decisions, Accelerated
 - Unique global offering, applying Big Data and Enhanced risk discovery
 - Launched in March and already in POC with 3 leading North America carriers
- Life & Disability Claims: Elevate your Experience, Reduce your Costs
 - State of art claims solution being deployed with one of the largest carriers in North America
 - Strong funnel to drive business growth. Being evaluated by 3 North America carriers.

Annual Business Score Card 2014-15

Financial Score Card 2014-15

- Revenue growth 14% against 20% projected
 - \$1 mn impact because of currency.
 - 2 major closure deferred resulting in shortfall of 6% in annual target, this will be met by 2015-16 growth forecast of 22-26%.
- Investments during 2014-15
 - \$10 Mn as planned 194 crores against 135 crores last year
 - 5.6 million additional investments in R&D to drive Digital edge to products.



- Flat quarter with substantial increase in cash burn
 - \$2.5 mn revenue slipped to the next quarter
 - \$1 mn impact because of Euro/GBP/Canadian/Australian currencies.
- Plan was to decrease net cash burn from Rs. 16 Crs. of last quarter to Rs. 12 Crs., but \$3.5 mn revenue shortfall increased the current quarter loss to Rs. 29 Crs.



What established the credentials of the product in the market place

iGCB : 21 new deal wins

• iGTB: 22 new deal wins

• iRTM: 9 deal wins

• iSEEC: 4 deal wins

What makes a shift in becoming leader in Product business? – Transformational wins

- 1. One of top Canadian bank chosen Digital Payment Platform against all global competition.
- 2. Swedish Central bank chose Intellect Central Banking core.
- 3. Top American bank chose intellect for Transaction Risk Management.
- 4. Mashreq Bank implemented complete digital global transaction banking platform.
- 5. One of the largest Insurance companies from Canada chose Intellect to be their platform for digital transformation.
- 6. intellect Mutual Funds exchange launched for Association of Mutual Funds of India(AMF).
- 7. Reserve Bank of India extended the platform for treasury and all citizen payments.
- 8. True Omni-channel RBX went live in Middle East.

What are we not doing?

- Not going to markets like Japan, China, Korea, Russia, Brazil, Eastern Europe, Latin America
- Insurance products only focused in UK and USA, not in any other market.
- GCB not to explore Europe and America market until 2016-17.

Expanding the market footprint step by step

Line of Business wise Score Card 2014-15

- iGTB intellect Global Transaction Banking
- iGCB intellect Global Consumer Banking
- iRTM intellect Risk and Treasury management
- iSEEC intellect insurance

iGTB - Intellect global transaction banking business

1. Transaction Banking market still strong and growing

- a. With poor customer satisfaction
- b. Strong focus on Digital, Risk, SME

2. Sharp Execution Strategy

- a. Four Strategic Product Pillars
 - □ Digital CBX, iDigital Tools
 - □ Cash Payments & Liquidity,
 - Risk Customer & Product Onboarding, Commercial Credit Risk, FCH, Exception Management, Sanction Alerts
 - □ Trade/SCF/RCV
- b. Deep "Jewellery" Account focus to drive higher NPS
- c. New Organization Design Client-centric, front-led key functions to drive growth

3. Key Competitors

1. Fundtech, ACI, Bottomline

igtb - Business Score card

Associates	1200	Customers		Deal Wins	22
Customer	56	Americas	5	Americas	5
Installs	108	Europe	12	Europe	6
Countries	85	iMEA	31	IMEA	10
		APAC -	8	APAC	1

Deal Pursuits

America 32
Europe 19
IMEA 56
APAC 17

Awards and Recognition:

- 1. Receivables and CBX won 2 XCelent awards Celent
- 2. Intellect Payments Among Leading Payment Solution Providers Forrester
- 3. Customer Onboarding Hub Among Leading Onboarding suites —**Towergroup**
- 4. 15 Analyst reports

iGTB Leadership Team



Manish Maakan, Chief Executive Officer

Manish drives worldwide Positioning, Sales and Implementation of Global Transaction Banking solutions for Intellect. He has a formidable career record spanning over 20 years, as a Business Leader and Technology Strategist in global financial institutions, Big 5 Consulting firms and Fortune 500 Majors. He joined the organisation 8 years ago from GE Money, India, where he was a CIO.

Manish has successfully spearheaded both Corporate and Retail Banking Products & Services Business and has led multiple Financial Technology — Smart Legacy Modernisation programs using next generation Frameworks & SOA-based component architectures.



Uppili Srinivasan,Chief Operating Officer

Uppili has led design, development and implementation of critical Core Banking and Client facing technologies for large Tier 1 banks worldwide. He consults on corporate banking and treasury-related solutions.

An asset of the Polaris group since 1992, he has been involved in design, development and implementation of critical banking systems for large financial service providers. He built up a Center of Excellence in Chennai, India that partnered with a Tier 1 bank to deliver what is regarded as the world's best corporate internet banking solution.



Alfred J. Carpetto,
Business Head – Americas

A banking and financial markets industry veteran of over 20 years, Al was previously Head of Enterprise Commercial Payments at Key Bank, with responsibilities spanning Treasury Services, Foreign Exchange & International Trade, Institutional Asset Services, Commercial Card Services and Operational Risk.

Al previously served as Head of Global Transaction Services for the Americas at RBS, as an Executive within the Treasury and Securities Services Group at JP Morgan Chase. He has also held leadership positions at Donaldson, Lufkin & Jenrette and Dean Witter Reynolds. He is a former member of the PayCo Board at The Clearing House and has also served on the Board of BAFT, the Bankers Association for Finance and Trade.



Mark S. Wilson Business Head - Europe

Mark Wilson, a banking and financial markets solutions veteran of over 25 years, was previously MD and business head for EMEA at Fundtech. His responsibilities included business development and operations management for Global Payments, Liquidity, Cash Management and Financial Supply Chain Solutions & Services. He helped found Fundtech's European operations in 1999 and in building the EMEA business over a highly successful 15 year period

Mark has held a number of management and senior business development roles at Tandem, ICL, and Goal Systems, providing complex IT solutions to the Banking and Financial Services Industry. Prior to his sales career, Mark spent 10 years in the British Royal Navy as a marine engineer.

iGTB Leadership Team



Andrew England Head of Strategy

Andrew's career spans over 30 years in Banking, including a range of Senior International Roles across Transaction Banking and Product Management disciplines for several large Corporate & International Investment Banks.

Andrew has held Managing Director, Head of Transaction Banking position at Lloyds Bank. Andrew had responsibility for the Commercial Banking, Transaction Banking offering, providing Core Banking Products and Services, including Channels, Account Services and Liquidity Management Solutions, Cash Management and Payments, Bank and Agency Solutions, Trade and Supply Chain Finance, Card Issuance and Merchant Services. In addition to the above Andrew was Accountable Executive for the Transaction Banking Transformation Investment undertaken after the Group Strategic Review.

Andrew joined Lloyds Bank from UniCredit Group where he held the position of Managing Director – Head of Central and Eastern Europe Global Transaction Banking, and was responsible for establishing a Transaction Bank in the region with a focus on building market share and revenue in Corporate and FI products. Prior to that, Andrew spend 10 years at Deutsche Bank in their London and Frankfurt offices, responsible for managing DB's Global Cash Management Product Management function. At both Deutsche Bank and UniCredit Group, Andrew was a member of the Transaction Banking Executive Committees.



Paul Hansford Global Head – Service Delivery

Paul has over 30 years experience in the financial technology and financial information markets. Paul has held senior management positions in leading companies such as Reuters, FTSE and most recently Smartstream Technologies.

Paul has extensive global experience across broad range of disciplines from Sales Management to Business Management and Product Management to Service Delivery.

Paul is credited with setting up the risk management business for Reuters in the UK, establishing their flagship product as the principal revenue earner, leading various Business Transformation Projects such as the introduction of Six Sigma into a major Data Operations functions and most recently he ran the Global Professional Services business for Smartstream.



Phil Cantor Chief Marketing Officer

Phil heads marketing and pre-sales worldwide at iGTB. Phil trained as a mathematician and computer scientist, studied at York University where he worked on the DoD Ada project. He spent 8 years writing operating systems and compilers and working on scientific instrument firmware, before he co-founded a business selling accounting solutions to SMEs.

He spent 15 years in TSB and Barclays with a portfolio that included mergers, corporate business product launches and online marketing. His product management skills were honed in companies like Raft, Misys and SmartStream, especially in cash and liquidity. He is a Fellow of the BCS

igcs - Business Score card

Customer	102	Installations	5	Deal Wins	21
Installations	132	Americas	3	Americas	1
Countries	36	Europe	5	Europe	1
		iMEA	103	IMEA	16
		APAC	21	APAC	3

Deal Pursuits

America 1
Europe 5
IMEA 52
APAC 20

Awards and Recognition:

- 1. Magic Quadrant Leader for the 5th consecutive year Gartner
- 2. FABX –Awarded "Leading vendor Digital tools" for Financial Advisors 2015 –**MyPrivateBanking**
- 3. Technology Provider of the Year Central Banking Awards
- 4. 13 Analyst reports

iGCB Leadership Team



Jaideep Billa - CEO - Global Consumer Banking

He has over 25 years of experience predominantly in the Financial Technology business. He has served in Polaris in various capacities including Chief Technology Officer as well as Strategic Advisor to CEO. His previous stints include NCR, where he headed their system integration business in India and where he was recognized as 'Global great performer'. Early in his career he worked with TCS in their products division.



Sriram Vaidheeswaran, COO - Global Consumer Banking

He brings together strong experience of 27 years in banking, technology, innovation and core banking product development experience. He was with COSIL for about five years before he moved to Standard Chartered in 2002.



Paramdeep Singh, Business Head, Digital Core, Lending and Channels

He has over two decades experience of P & L Leadership, Strategy, Marketing and Channel management experience in Consumer banking, Retail Lending, Cards and Insurance. He has worked with GE Capital and GE Money, HSBC, SBI BNP Paribas Insurance and Unilever



Karthikeyan M – Business Head, Lending Suite

An Alumnus of IIM, Kozhikode and has over 21 years of experience in Banking and Financial services in both IT and operations. Rich experience in both commercial and retail banking, headed the credit function for HSBC in India. He worked with OFSS to handle their strategy and transformation division and has provided consulting on operational efficiency and strategy for over 30 banks across the globe

iGCB Leadership Team



Mithilesh Kumar, Business Head, Central Banking

He has started his career with Reserve Bank of India, and has also worked with DSL (Deutsche Software Ltd) and Infosys. His last venture was with a startup (Sahaj Consulting a unit of SM Pvt. Ltd). He has handled global responsibility for pre sales & delivery, head of Strategy & Planning.



Vinay Kumar, Business Head, Intellect Wealth

He has over 20 plus years of experience in Capital Markets and Wealth Management. Editor and Author of the Book 'IT Professionals' handbook of Investment Banking and Financial Markets'. Speaker in many Forums



Chetan Pandya, Business Head FT Grid

He has two decades of experience in financial services. He had his previous stint at Kotak as SVP and Head of IT with focus on the complex execution algorithms & electronic trading capabilities of the firm



R Shivshankar, Chief Marketing Officer, GCB

He has over 26 years of P & L Leadership, Strategy, Marketing and Channel management experience in diverse industries like textiles, threads, Consumer Products, Liquor, Telecom and Coffee Retail. He has worked with Coats Viyella, Colgate-Palmolive, Seagram's, Vodafone and Lavazza. He has worked through sales, marketing, business development

iRTM intellect Risk and Treasury Management



Front Mid Back Office integrated Risk & Treasury Management solution



Empowering treasurers to shift gears from Managing Risk to Leveraging Risk by connecting the dots between Business, Technology and Operations



3bps Profit Improvement

Target Geo

Target SegmentPSU Banks. Tier 2/3

Private Sector Banks, Insurance Co.



LRM Platform compliant with the 14 BIS sound principles of LRM powered by ready to deploy BCBS defined monitoring tools



Enables proactive balance sheet management, capital planning, performance monitoring & efficient fund allocation for improved liquidity risk decision making



Basel 3 Regulatory Compliance

Target GeoEurope & US

Target Segment
Tier 2 & Tier 3 Banks



Robust Securities Services Framework for Transfer Agencies, Custodial Institutions and MF Houses

Enables Asset Managers to achieve high level of operational and cost efficiency and also compliance to the emerging regulatory requirement



More Asset Services in a box

Target GeoIMEA & APAC

Target SegmentAMC, Asset Servicing
Companies, Custodians

iRTM - Business Score card

Customer	46	Installations		Deal Wins	12
Installations	53	Americas	2	Europe	1
		Europe	3	IMEA	11
		iMEA	40		
		APAC	8		

Deal Pursuits	
America	4
Europe	4
IMEA	32
APAC	5

Awards and Recognition:

- Among Global Best LRM Systems Chartis Research
- 2. One Treasury among "Most Popular" & "Usual Suspects" in APAC -Aite Group
- 3. 5 Analyst reports

iRTM Leadership Team



Venkatesh Sriniyasan

Chief Executive Officer

Of his 27 years of experience in the IT industry, Venkatesh has spent 15 years in banking technology, spanning Tata Consultancy Services, Citigroup and Polaris. Before moving to his current role 10 years ago, Venkatesh worked as Head of Technology for Citigroup India, Corporate Banking, covering Application Development and Maintenance.

Venkatesh is a member of the Institute of Chartered Accountants of India and has done a Computer Management program. He is also a member of Global Association of Risk Practitioners (GARP).



Steve Cohen

Global Relationship Partner

Steve Cohen has an experience-rich career, where he has been responsible for driving innovation in the Payments & Liquidity Risk Mitigation industries. As the Founder and CEO of Global Payments Information Exchange he has developed deep consulting and advisory experience. He was the global account manager for PwC Global Banking and Capital Markets where he was responsible for driving all global project sales and activities for JP Morgan, Citi and Merrill Lynch. He is currently the Global Relationship Partner for iRTM covering Risk Management, Treasury & Capital Markets.



Reza Asgari

Global Relationship Partner

Reza Asgari has a solid background in IT and Finance with over 25 years of experience managing technology for various banks and brokerage firms. As the CIO of Republic Securities and as the Managing Director at PwC and partner at Unisys, he managed client relationship for firms such as JPMC, American Express, Merrill Lynch and Societe Generale.

iRTM Leadership Team





Srinivas Balasubramanian

Business Head – Risk Treasury

Srinivas Balasubramanian has over 18 years of experience in developing and implementing Treasury and Cash Management Banking solutions. He has successfully executed large mission-critical projects for global banks such as Citibank, JPMC, HSBC, etc. He was also instrumental in product development and managing Corporate Banking systems across business lines (Treasury / Cash / Trade and MIS) of leading global banks. Srinivas has vast experience in designing and delivering solutions across banking domains while playing major roles in Business Development, Program Management and Customer Relationship Management. He has worked in Reliance Petroleum IT Group and was instrumental in automation of systems for refinery projects.



Kalpak Mhatre

Business Head - Asset Management

Kalpak Mhatre has over 25 years of experience in Securities Processing. He is the platform head for Asset Management, which constitutes three products viz. Intellect Custody, Intellect Mutual and Intellect R&TA. He is currently working on a project to create a new solution to integrate these three products. The new solution focuses on the needs of the Fund and Investor Servicing.

Kalpak joined Polaris in March 1990. Before joining the organization, he was working with iGate (formerly Patni Computer Services).



Phil Bethel

Chief Marketing Officer & Head of Solution Consulting

Phil Bethel is an expert in Treasury Capital Markets and Risk with over 27 years experience in Investment Banking.

Phil began his career in the mid eighties with Barclays De Zoete Wedd. Later, he joined Deutsche Bank as the Head of Credit Control for Europe where he also administered the take-over of Bankers Trust.

Phil shifted his career as solution provider for a bank's solution delivery in 2000 by joining Misys where he managed the delivery of TCM and Risk solutions for financial institutions. He specialises in Credit, Market, Liquidity and Enterprise Risk Management.

iSEEC intellect insurance

Intellect brings the digital edge through its technologies applied in :

- a. Digital distribution: Helping Life companies to tackle their growth challenge by enabling Direct to Consumer channel and enhancing customer and agent engagement in the sales process
- b. Digital Under writing: Through application of Big Data, helps P&C Carriers improve margins by providing better risk information, filtering bad risks and through process orchestration improvements
- c. Digital Claims: Helps Life Carriers improve customer experience & reduce the cost of claims processing and settlements by reduction in leakages & fraud.

iseec - Business Score card

Installations		Deal Pursuits	20
Americas	12	America	13
Europe	3	Europe	7
iMEA	5		

Awards and Recognition:

- 1. Among Leading Mobile Insurance Technology provider Forrester
- 2. Among Top Insurance Vendors in North America Celent
- 3. Among Global Best Underwriting Systems Celent

iSEEC Leadership Team



PRANAV PASRICHA
Chief Executive Officer

Pranav brings deep Insurance industry experience. Having been a very senior executive with QBE Insurance Group with exposure to Insurance markets across Australia, Asia Pacific and USA, he was responsible for Strategy, Technology and Operations for QBE. Prior to QBE, Pranav worked across the Asia Pacific region with consulting firms such as Booz Allen Hamilton and A.T. Kearney.

A recognised thought leader in the Insurance industry, he is widely consulted by our clients on both technology and operational matters across the globe. Pranav has also been a member of the Board of Austral Mercantile Collections and served on the Australian Advisory Committee of ACORD.

Pranav holds an MBA from the University of Otago and has completed Executive Programme on Driving Strategic Value in IT, from the Kellogg Graduate School of Management.



RAVI KOKA Chief Technology Officer

Ravi Koka is the Chief Technology Officer for intellectSEEC, a leading provider of enterprise software for the insurance industry. He is also the founder of SEEC Inc. and has successfully completed SEEC's IPO on Nasdaq in 1997. Ravi started his career with System Development Corporation (originally a division of RAND) and was an adjunct Associate Professor at Carnegie Mellon University. Polaris acquired SEEC in 2008.

Over the years, Ravi has personally led the research, development and market launch of intellectSEEC's signature suite of Insurance products along with Legacy Modernization solutions.

Ravi is a recognized thought leader in Legacy Modernization and SOA application development. He has authored several white papers, conducted seminars/webcasts and has established best practices for implementing complex enterprise business solutions.

iSEEC Leadership Team



LAKSHAN DESILVA
Global Head – Solution Management & Presales

Lakshan is the Global Head for Solution Management & Presales. He also oversees the development of next generation products. He is an experienced global technology and operations executive with experience across insurance, wealth management, engineering, mining, manufacturing and construction.

Prior to this, he worked for QBE Insurance Group carrier working across NY, London and Sydney as Group Head of Program Governance. He was also the Head of Business Solutions for QBE's Australian division delivering approximately \$60M of annual change.

Lakshan is a qualified Computer Engineer with practical hands-on software development experience at multinationals and at his own firm designing and developing international standards for MPEG & ISO. He holds an Executive MBA degree (AGSM – University of New South Wales) and has completed an Advanced Management Program at the Harvard Business School.



LAILA BEANE
Chief Marketing Officer & Head of Consulting

Laila is an accomplished leader with over 20 years of experience in the insurance and manufacturing sectors. During her time at Intellect SEEC, Laila has successfully led key Client Engagements and has headed Presales and Product Evangelism.

Prior to intellect SEEC, Laila has held various leadership positions at Infosys Technologies (Business Development), ACORD (Global Director – Life/Annuity/Health), Allstate Financial (Industry Standards Architect), Siemens (Manager Business Systems) and Motorola (Manager MIS). As a licensed insurance agent for Life/Accident/Health, Laila has held appointments with AFLAC and Kemper. Laila graduated from the University of Illinois with her Masters Degree in Computer Science.



- Revenue growth 22-26%
- 4th quarter to be breakeven or profitable
- Cash available of Rs 220 Crs. sufficient to take care of investments in 2015-16



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